

4 WAYS TO GET NEW PERSPECTIVE ON AN OLD PROBLEM



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Tool #1 Get curious with The Question Burst

> 2 Minutes: Describe the problem

> 4 minutes: Generate 15+ "What if" and "How might we" questions

No Preambles | No Explanations

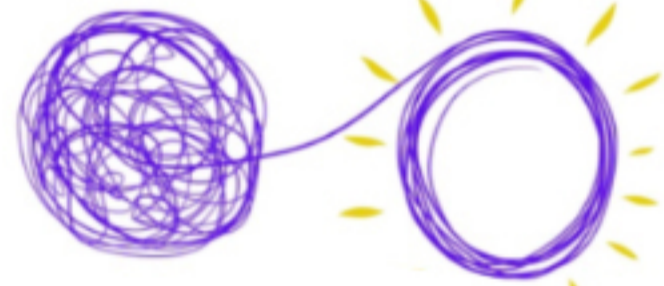


ONLY QUESTIONS!

Tool #2 Make disagreement more like algebra with Two Truths



- > Validate your colleague's perspective
- > Ask an open ended question to be sure you understand
- > Write that perspective = Truth 1
- > Explain your perspective = Truth 2
- > Discuss solutions that serve both Truths



Tool #3 Loosen the knot by asking What If...

- > What if you wanted to compete with your current (awesome) team?
- > What if you could no longer do anything you're currently known for (and still needed to solve the same problem)?

TOOL #4 MAKE DIFFICULT INTERPRETATIONS



- > What's the story you prefer to tell?
- > What more challenging interpretations might there be? What's your part in the Mess?